

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Dec-2010

		Performance		Observations		Perf.		Wgtd.		Domain Clustering	
PO	Pre-Ordering	FP	CLEC	CLEC		Diff.	Score	Wgt.	Score	Review	
PO-1-01-6020	Customer Service Record - EDI	NA	2.79	3.700		2.7865	NA	0	NA	0.000	
PO-1-03-6020	Address Validation -EDI	NA	6.00	2.119		6.0042	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA		NA	NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA		NA	NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.63	82		3.6341	NA	0	NA	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	4.14	44		4.1364	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000	
OR Ordering								Wgt.			
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.98	199			0	10	0.000	0.000	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		98.67	226			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.07	3,075			0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		98.72	3,052			0	5	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		96.41	3,061			0	5	0.000	0.000	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		83.28	299			-2	5	-0.046	-0.106	
OR-6-03-3140	% Accuracy - LSRC - Platform		2.45	613			0	5	0.000	0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		93.43	274			-1	5	-0.023	-0.053	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00	1			0	2	0.000	0.000	
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		NA	NA			NA	0	NA	0.000	
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA	NA			NA	0	NA	0.000	
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	61.20	86.52	701	178	4.09	5.0000	0	5	0.000	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	2.20	7.95	5,627	327	0.84	-5.0000	-2	20	-0.183	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	7.87	2.78	699	36	4.60	0.7674	0	10	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.50	1.64	179	33	3.63	0.69	1.4780	0	15	
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.72	0.00	699	36	2.22	0.1126	0	5	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.43	0.00	699	36	1.12	1.0801	0	5	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	17.71	6.51	1,502	507	1.96	5.0000	0	10	0.000	
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79		2,267			98.3060	-2	2	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	159.22		529			159.2212	NA	0	
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	22.96	16.67	318	72	5.49	1.0099	0	10	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	12.00	10.00	25	10	12.16	0.4701	0	10	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	11.73	15.66	318	72	11.60	1.51	-2.3954	-2	5	
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	12.92	10.11	25	10	14.10	5.28	0.4035	0	5	
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	61.85	81.82	249	22	10.80	-2.1953	-2	5	-0.046	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	31.73	63.64	249	22	10.35	-3.1657	-2	5	-0.046	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	6.02	30.43	249	23	5.19	-3.6907	-2	5	-0.046	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	4.45	0.00	1,910	19	4.75	0.1942	0	10	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	1.92	0.00	52	2	9.90	SS	NA	0	NA	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	19.18	16.25	1,910	19	17.71	4.08	0.5178	0	5	
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	5.75	9.85	52	2	7.01	5.05	SS	NA	0	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	80.54	75.00	1,398	8	14.04	0.0453	0	5	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	57.80	62.50	1,398	8	17.51	-0.6099	0	5	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	13.81	12.50	1,398	8	12.23	0.5110	0	5	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	9.02	0.98	2,305	102	2.90	3.1357	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		77,269,979			0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-15	219	
										-0.452	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Dec-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	CLEC	Score							
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000	
PO-1-01-6020	Customer Service Record - EDI	NA	2.79	3,700		2.7865	NA	0		NA	0.000	
PO-1-03-6020	Address Validation - EDI	NA	6.00	2,119		6.0042	NA	0		NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.63	82		3.6341	NA	0		NA	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	4.14	44		4.1364	NA	0		NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000	0.000	
OR Ordering								Wgt.				
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		96.57	612			0	10		0.000	0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		98.65	74			0	5		0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.07	3,075			0	2		0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		98.72	3,052			0	2		0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		96.41	3,061			0	2		0.000	0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		98.84	344			0	5		0.000	0.000	
OR-6-03-3331	% Accuracy - LSRC - Loop		3.45	1,072			0	5		0.000	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		97.58	1,732			0	5		0.000	0.000	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA	NA			NA	0		NA	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA	NA			NA	0		NA	0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0		NA	0.000	
PR	Provisioning	FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS	2.50	1.64	179	33	3.63	0.69	1.4780	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	7.87	5.33	699	75		3.27	0.5185	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.72	0.00	699	76		1.57	0.5619	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.43	0.00	699	76		0.79	0.6231	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	9.53	NA	724	NA			NA	NA	0	NA	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		NA	NA	NA			NA	0	NA	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA	NA	NA			NA	0	NA	0.000	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA	NA	NA			NA	0	NA	0.000	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00	32				0	10		0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA	NA	NA			NA	0	NA	0.000	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA	NA	NA			NA	0	NA	0.000	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA	NA	NA			NA	0	NA	0.000	0.000
MR	Maintenance & Repair	Diff.										
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79		2,267			98.3060	-2	2	-0.031	-0.054
Stat. Score												
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	7.09	31.79	2,228	151		2.16	-5.0000	-2	10	-0.156	-0.270
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	17.99	9.23	2,228	147	17.09	1.45	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	54.09	23.53	1,612	34		8.64	3.4085	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	12.59	14.71	1,612	34		5.75	-0.6657	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	9.02	3.29	2,305	152		2.40	2.5019	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	2.70	25.00	37	4		8.54	SS	NA	0	NA	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	5.57	7.91	37	4	7.29	3.84	SS	NA	0	NA	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-4	128	-0.188	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Dec-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	2.79		3.700	2.7865	NA	0	NA	0.000
PO-1-03-6020	Address Validation -EDI	NA	6.00		2.119	6.0042	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.63		82	3.6341	NA	0	NA	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	4.14		44	4.1364	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2t	100.00			111		0	10	0.000	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	98.13			107		0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.07			3.075		0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day	98.72			3.052		0	5	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day	96.41			3.061		0	5	0.000	0.000
OR-5-03-2000	% Flow Through - Achieved - POTS	91.91			272		-1	10	-0.049	-0.088
OR-6-03-2000	% Accuracy - LSRC	4.21			95		0	10	0.000	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	97.78			316		0	5	0.000	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	33.33			3		-1	2	-0.010	-0.018
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000
PR Provisioning										
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat Score		
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	61.20	30.77	701	13	13.64	-2.4904	-2	5	-0.049 -0.067
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	2.20	3.57	5,627	56	1.97	-1.1413	-1	20	-0.098 -0.133
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	7.87	15.38	699	13	7.54	-1.4170	-1	10	-0.049 -0.067
PR-4-02-2100	Average Delay Days - Total - POTS	2.50	4.00	179	4	3.63	1.84	SS	15	NA 0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.72	7.69	699	13	3.64	-2.0248	-2	5	-0.049 -0.067
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.43	0.00	699	13	1.83	1.6086	0	5	0.000 0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	17.58	16.07	1,502	56	5.18	0.0755	0	15	0.000 0.000
MR Maintenance & Repair										
		Diff.								
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79		2,267		98.3060	-2	2	-0.020 -0.035
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	159.22		529		159.2212	NA	0	NA 0.000
Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	22.96	21.43	318	28	8.29	0.0864	0	10	0.000 0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	12.00	0.00	25	12	11.41	0.5359	0	10	0.000 0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.73	14.47	318	28	11.60	2.29	-2.1890	-2	5 -0.049 -0.088
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	12.92	8.54	25	12	14.10	4.95	0.9786	0	5 0.000 0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	61.85	87.50	249	8		17.45	-2.0104	-2	5 -0.049 -0.088
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	31.73	37.50	249	8		16.72	-0.7485	0	5 0.000 0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	6.02	25.00	249	8		8.55	-2.2895	-2	5 -0.049 -0.088
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	4.45	0.00	1,910	1		20.63	SS	NA	0 NA 0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	1.92	100.00	52	1		13.86	SS	NA	0 NA 0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	19.18	18.22	1,910	1	17.71	17.72	SS	NA	0 NA 0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	5.75	12.27	52	1	7.01	7.07	SS	NA	0 NA 0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	80.54	NA	1,398	NA			NA	NA	0 NA 0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	57.80	NA	1,398	NA			NA	NA	0 NA 0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	13.81	NA	1,398	NA			NA	NA	0 NA 0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	9.02	7.50	2,305	40		4.57	0.0211	0	10 0.000 0.000
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.99		77,269,979			0	5	0.000
							Totals	-16	204	-0.471

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Dec-2010

PO Pre-Ordering		Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review
PO		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		95.83		24		0	2	0.000	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		16.67		6		-2	2	-0.056	-0.154
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		122		0	5	0.000	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.07		3,075		0	2	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		98.72		3,052		0	2	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		96.41		3,061		0	2	0.000	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	2.67	2.00	6	3	0.00	SS	NA	0	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	75.00	100.00	4	1	48.41	SS	NA	0	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	75.00	66.67	4	3	33.07	SS	NA	0	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	24	3	0.00	SS	NA	0	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	50.00	0.00	8	4	30.62	SS	NA	0	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		NA		NA		NA	0	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	5.33	NA	3	0.00	SS	NA	10	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		93.18		44		-1	10	-0.141	-0.250
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	9.53	NA	724	NA		NA	NA	0	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	NA	6.67	NA	45	45.00	SS	NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79		2,267		98.3060	-2	2	-0.056
Stat. Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	57.38	NA	4	NA	9.07	NA	NA	0	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	7.08	14.29	2,232	21	5.62	-1.5736	-1	5	-0.070
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	2.70	100.00	37	2	11.77	SS	NA	0	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	17.99	8.19	2,232	21	17.07	3.74	3,5401	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	5.57	22.57	37	2	7.29	5.29	SS	NA	0
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	76.44	86.96	191	23	9.37	0.8678	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	54.09	50.00	1,612	2	35.26	SS	NA	0	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	9.01	0.00	2,309	26	5.65	1.3582	0	10	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
Totals							-6	71	-0.324	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

TRUNKS

Dec-2010

OR		Ordering		Performance		Observations		Perf.				
				CLEC	FP	CLEC	Score	Wgt.	Wgtd. Score			
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunk				100.00		1	0	5	0.000			
OR-1-13-5000 % On Time Design Layout Record				NA		NA	NA	0	0.000			
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=				100.00		1	0	5	0.000			
OR-2-12-5020 % On TimeTrunk ASR Reject				NA		NA	NA	0	0.000			
PR		Provisioning		FP								
PR-4-07-3540 % On Time Performance - LNP only					97.61		1,631		0	20	0.000	
PR-4-15-5000 % On Time Provisioning - Trunks					NA		NA		NA	0	0.000	
PR-5-01-5000 % Missed Appointment - Facilities				NA	NA	NA	NA		NA	0	0.000	
PR-5-02-5000 % Orders Held for Facilities >15 Days				NA	NA	NA	NA		NA	0	0.000	
PR-6-01-5000 % Installation Troubles w/in 30 Days				NA	NA	NA	NA		NA	0	0.000	
PR-8-01-5000 % Open Orders in a Hold Status >30 Days				NA	NA	NA	NA		NA	0	0.000	
MR		Maintenance & Repair										
MR-4-01-5000 Mean Time to Repair - Total				NA	NA	NA	NA	0.00		NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours				NA	NA	NA	NA			NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours				NA	NA	NA	NA			NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours				NA	NA	NA	NA			NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours				NA	NA	NA	NA			NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days				NA	NA	NA	NA			NA	0	0.000
NP		Network Performance										
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months					NA					NA	0	0.000
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months					1.00					-2	10	-0.190
"NA" - no activity		"UD" - under development		"SS" - Small Sample		Totals		-2	40	-0.190		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						Dec-2010	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
PO-1-06	Mechanized Loop Qualification - EDI				-				
PO-1-06	Mechanized Loop Qualification - CORBA				-				
PO-1-06	Mechanized Loop Qualification - Web GUI				-				
PO-2-02	OSS Interface Availability - Prime - WPTS		-						
PO-2-02	OSS Interface Availability - Prime - EDI	-		-					
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-						
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-					
ORDERING									
2	% On Time Ordering Notification	-	-	-	24,226	\$0	\$0		\$24,226
OR-1-02	% On Time LSRC - Flow Through	-	-	-					
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl				24,226				
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops				-				
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split				-				
OR-1-12	% On Time FOC					-			
OR-1-13	% On Time Design Layout Record					-			
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)					-			
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops				-				
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split				-				
OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-					
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						-		
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale						-		
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale						-		
PROVISIONING									
3	Installation Performance	\$23,208	\$0	\$11,633	\$27,557	\$0	\$0		\$62,399
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-		2,195					
PR-4-02	Average Delay Days - Total	-	-	-					
PR-4-02	Average Delay Days - Total - 2W Digital				-				
PR-4-02	Average Delay Days - Total - 2W xDSL Loop				-				
PR-4-02	Average Delay Days -Total -Line Share/Split				-				
PR-4-04	Missed Appointments -Dispatch	-	-	3,731					
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale				-				
PR-4-04	Missed Appts - Disp - Line Share/Split				-				
PR-4-05	Missed Appointments - No Dispatch	23,208		5,707					
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale				-				
PR-4-05	% Missed Appt -No Disp -Line Share/Split				-				
PR-4-14	% Completed On Time - 2W xDSL Loops				27,557				
PR-4-15	% On Time Provisioning - Trunks	-	-	-		-			
PR-6-01	Installation Troubles w/in 30 Days		-	-		-			
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale				-				
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				-				
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split				-				
PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale						-		
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						-		
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale						-		
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale						-		
PR-4-02	Average Delay Days - Total -UNE/Resale						-		
PR-5-01	% Missed Appointment - Facilities -UNE/Resale						-		
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale						-		
PR-6-01	% Installation Troubles within 30 days -UNE/Resale						-		
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale						-		
PR-4-01	% Missed Appointment - FP - Total - EEL						-		
PR-4-02	Average Delay Days - Total - EEL						-		
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL						-		
PR-4-01	% Missed Appointment - FP - Total - IOF						-		
PR-4-02	Average Delay Days - IOF						-		
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF						-		
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
5	Hot Cut Performance		-						\$0
PR-6-02	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
PR-6-02	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
PR-6-02	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-						
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-						
PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE									
6	Maintenance Performance	\$ 8,703	\$27,850	\$5,707	\$20,138	\$0	\$0		\$62,398
MR-3-01	Missed Repair Appointments - Loop - Bus.	-		-					
MR-3-01	Missed Repair Appointments - Loop - Res.	-		-					
MR-3-01	Missed Repair Appointments - Loop		27,850						
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale				-				
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops				20,138				
MR-3-01	% Missed Repair Appointment -Loop -Line Share/Split				-				
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops				-				
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops				-				
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split				-				
MR-4-08	Out of Service >24Hrs. - Bus.	8,703		5,707					
MR-4-08	Out of Service >24Hrs. - Res.	-		-					
MR-4-08	Out of Service >24Hrs. - Total	-	-	-		-			
MR-5-01	% Repeat Reports within 30 Days		-	-		-			
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				-				
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split				-				
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale						-		
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale						-		
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale						-		
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale						-		
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale						-		
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale						-		
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						-		
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$27,393			\$27,393
8	Collocation							\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total							-	
NP-2-05/6	% On Time - Physical Collocation - Total							-	
NP-2-07/8	Average Delay Days - Total							-	
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							-	
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days							-	
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							-	
Month Total		\$31,911	\$27,850	\$17,340	\$71,922	\$27,393	\$0	\$0	\$176,416

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	2	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	3	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-100% PON Exceptions Resolved w/in 3 Bus Days	NA		NA	NA	0
DR-10-02-100% PON Exceptions Resolved w/in 10 Bus Days	NA		NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business Days	100.00		3,085	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00		9,321	0	20
					22

Performance Report for Critical Measures - Specials

OR		Ordering		CLEC Perf.		CLEC Obs.		Perf. Score		Wgt.									
OR-1-04-1200 % OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R				90.91		11		NA		0									
OR-1-06-1200 % OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R				96.00		25		0		10									
OR-2-04-1200 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale				NA		NA		NA		0									
OR-2-06-1200 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal				NA		NA		NA		0									
PR		Provisioning		FP		FP		Std Dev.		Sample Error		Stat. Score							
PR-4-01-1210 % Missed Appointment -FP -DSO -UNE/Resale				NA		NA		NA		NA		NA		0					
PR-4-01-1211 % Missed Appointment -FP -DS1 -UNE/Resale				40.00		0.00		20		2		36.33		SS NA		0			
PR-4-01-1213 % Missed Appointment -FP -DS3 -UNE/Resale				100.00		18.18		1		11		0.00		SS NA		0			
PR-4-01-1214 % Missed Appointment -FP -Other -UNE/Resale				NA		NA		NA		NA				NA NA		0			
PR-4-02-1200 Average Delay Days - Total -UNE/Resale				8.33		38.00		9		3		14.70		18.43		SS NA		0	
PR-5-01-1200 % Missed Appointment - Facilities -UNE/Resale				NA		NA		NA		NA				NA NA		0			
PR-5-02-1200 % Orders Held for Facilities > 15 days -UNE/Resale				NA		NA		NA		NA				NA NA		0			
PR-6-01-1200 % Installation Troubles within 30 days -UNE/Resale				NA		NA		NA		NA				NA NA		0			
PR-8-01-1200 % Open Orders in a Hold Status > 30 Days -UNE/Resale				29.41		85.71		17		7		20.46		SS NA		0			
PR-4-01-3510 % Missed Appointment - FP - Total - EEL				20.00		100.00		10		1		41.95		SS NA		0			
PR-4-02-3510 Average Delay Days - Total - EEL				9.00		3.00		2		1		11.31		35.05		SS NA		0	
PR-8-01-3510 % Open Orders in a Hold Status >30 Days -EEL				44.44		0.00		9		1		52.38		SS NA		0			
PR-4-01-3530 % Missed Appointment - FP - Total - IOF				100.00		NA		1		NA				NA NA		0			
PR-4-02-3530 Average Delay Days - IOF				45.00		NA		1		NA		0.00		NA NA		0			
PR-8-01-3530 % Open Orders in a Hold Status >30 Days -IOF				2400.00		NA		1		NA				NA NA		0			
MR		Maintenance & Repair																	
MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale				9.62		NA		3		NA		0.00				NA NA		0	
MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale				0.90		0.00		10		5		5.22		5.16		SS NA		0	
MR-4-06-1216 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale				100.00		NA		1		NA						NA NA		0	
MR-4-08-1216 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale				100.00		NA		1		NA						NA NA		0	
MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale				NA		NA		NA		NA						NA NA		0	
MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale				NA		NA		NA		NA						NA NA		0	
MR-5-01-1200 % Repeat Reports w/in 30 days -UNE/Resale				7.69		0.00		13		7		12.49		SS		NA		0	
"NA" - no activity "UD" - under development "SS" - Small Sample												Total		10					

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Dec-2010

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	97.01	2,006	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2010	83.88	242	203	OCT-2010	83.88	242	203
NOV-2010	94.38	338	319	NOV-2010	93.82	340	319
DEC-2010	82.24	304	250	DEC-2010	83.28	299	249
Overall	87.33	884	772	Overall	87.51	881	771

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2010	99.73	376	375	OCT-2010	99.73	376	375
NOV-2010	98.18	440	432	NOV-2010	98.18	440	432
DEC-2010	98.84	344	340	DEC-2010	98.84	344	340
Overall	98.88	1,160	1,147	Overall	98.88	1,160	1,147

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2010	85.52	359	307	OCT-2010	95.92	319	306
NOV-2010	95.04	242	230	NOV-2010	95.04	242	230
DEC-2010	81.30	262	213	DEC-2010	81.30	262	213
Overall	86.91	863	750	Overall	91.01	823	749

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	32	100.00	28
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	NA		NA	
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	0.79	202	1.05	246
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Dec-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.452	\$ 290,683	
Unbundled Network Elements - Loop	-0.188	\$ -	
Resale	-0.471	\$ 70,869	
Digital Subscriber Lines	-0.324	\$ 42,041	
Trunks	-0.190	\$ -	
Mode of Entry Total			\$ 403,593
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 24,226	
3 Installation Performance		\$ 62,399	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 62,398	
7 Final Trunk Groups Blocked		\$ 27,393	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 176,416
Individual Rule Payments:			\$ 8
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 580,017

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

UNE Platform

Dec-2010

		Performance		Observations		Perf.		Wgtd.		Domain Clustering	
PO	Pre-Ordering	FP	CLEC		CLEC	Diff.	Score	Wgt.		Score	Review
PO-1-01-6020	Customer Service Record - EDI	NA	2.79		3.700		2.7865	NA	0	NA	0.000
PO-1-03-6020	Address Validation - EDI	NA	6.00		2.119		6.0042	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	NA	0	NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.63		82		3.6341	NA	0	NA	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	4.14		44		4.1364	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000
OR Ordering									Wgt.		
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.98		199			0	10	0.000	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		98.67		226			0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.07		3,075			0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		98.72		3,052			0	5	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		96.41		3,061			0	5	0.000	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		83.28		299			-2	5	-0.046	-0.106
OR-6-03-3140	% Accuracy - LSRC - Platform		2.45		613			0	5	0.000	0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		93.43		274			-1	5	-0.023	-0.053
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		1			0	2	0.000	0.000
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		NA		NA			NA	0	NA	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA		NA			NA	0	NA	0.000
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	61.20	86.52	701	178		4.09	5.0000	0	5	0.000
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	2.20	7.95	5,627	327		0.84	-5.0000	-2	20	-0.183
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	7.87	2.78	699	36		4.60	0.7674	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	2.50	1.64	179	33	3.63	0.69	1.4780	0	15	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.72	0.00	699	36		2.22	0.1126	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.43	0.00	699	36		1.12	1.0801	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	17.71	6.51	1,502	507		1.96	5.0000	0	10	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgtd. Score
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79		2,267			98.3060	-2	2	-0.018
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	159.22		529			159.2212	NA	0	NA
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	22.96	16.67	318	72		5.49	1.0099	0	10	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	12.00	10.00	25	10		12.16	0.4701	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	11.73	15.66	318	72	11.60	1.51	-2.3954	-2	5	-0.046
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	12.92	10.11	25	10	14.10	5.28	0.4035	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	61.85	81.82	249	22		10.80	-2.1953	-2	5	-0.046
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	31.73	63.64	249	22		10.35	-3.1657	-2	5	-0.046
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	6.02	30.43	249	23		5.19	-3.6907	-2	5	-0.046
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	4.45	0.00	1,910	19		4.75	0.1942	0	10	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	1.92	0.00	52	2		9.90	SS	NA	0	NA
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	19.18	16.25	1,910	19	17.71	4.08	0.5178	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	5.75	9.85	52	2	7.01	5.05	SS	NA	0	NA
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	80.54	75.00	1,398	8		14.04	0.0453	0	5	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	57.80	62.50	1,398	8		17.51	-0.6099	0	5	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	13.81	12.50	1,398	8		12.23	0.5110	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	9.02	0.98	2,305	102		2.90	3.1357	0	10	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		77,269,979				0	5	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-15	219	-0.452

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Dec-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgtd.		Domain Clustering Review
		FP	CLEC	CLEC			Score			Score		
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA		0.000
PO-1-01-6020	Customer Service Record - EDI	NA	2.79	3,700		2.7865	NA	0		NA		0.000
PO-1-03-6020	Address Validation - EDI	NA	6.00	2,119		6.0042	NA	0		NA		0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000		0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA		0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA		0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA		0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.63	82		3.6341	NA	0		NA		0.000
PO-1-03-6050	Address Validation - Web GUI	NA	4.14	44		4.1364	NA	0		NA		0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000		0.000
OR Ordering										Wgt.		
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		96.57	612			0	10		0.000		0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		98.65	74			0	5		0.000		0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.07	3,075			0	2		0.000		0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		98.72	3,052			0	2		0.000		0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		96.41	3,061			0	2		0.000		0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		98.84	344			0	5		0.000		0.000
OR-6-03-3331	% Accuracy - LSRC - Loop		3.45	1,072			0	5		0.000		0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		97.58	1,732			0	5		0.000		0.000
OR-1-02-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA	NA			NA	0		NA		0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA	NA			NA	0		NA		0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0		NA		0.000
PR Provisioning										Wgt.		
PR-4-02-3100	Average Delay Days - Total - POTS	2.50	1.64	179	33	3.63	0.69	1.4780	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	7.87	5.33	699	75		3.27	0.5185	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.72	0.00	699	76		1.57	0.5619	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.43	0.00	699	76		0.79	0.6231	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	9.53	NA	724	NA			NA	NA	0	NA	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		NA	NA	NA			NA	0	0	NA	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA	NA	NA			NA	0	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA	NA	NA			NA	0	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00	32				0	10	0.000		0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA	NA	NA			NA	0	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA	NA	NA			NA	0	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA	NA	NA			NA	0	0	NA	0.000
MR Maintenance & Repair										Diff.		
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79	2,267				98.3060	-2	2	-0.031	-0.054
										Stat. Score		
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	7.09	31.79	2,228	151		2.16	-5.0000	-2	10	-0.156	-0.270
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	17.99	9.23	2,228	147	17.09	1.45	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	54.09	23.53	1,612	34		8.64	3.4085	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	12.59	14.71	1,612	34		5.75	-0.6657	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	9.02	3.29	2,305	152		2.40	2.5019	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	2.70	25.00	37	4		8.54	SS	NA	0	NA	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	5.57	7.91	37	4	7.29	3.84	SS	NA	0	NA	0.000
										Totals	-4	128
											-0.188	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Dec-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	2.79		3.700	2.7865	NA	0	NA	0.000
PO-1-03-6020	Address Validation - EDI	NA	6.00		2.119	6.0042	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.63		82	3.6341	NA	0	NA	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	4.14		44	4.1364	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2h	100.00			111		0	10	0.000	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	98.13			107		0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.07			3,075		0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day	98.72			3,052		0	5	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day	96.41			3,061		0	5	0.000	0.000
OR-5-03-2000	% Flow Through - Achieved - POTS	91.91			272		-1	10	-0.049	-0.088
OR-6-03-2000	% Accuracy - LSRC	4.21			95		0	10	0.000	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	97.78			316		0	5	0.000	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	33.33			3		-1	2	-0.010	-0.018
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000
PR Provisioning										
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score		
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	61.20	30.77	701	13		13.64	-2.4904	-2	5
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	2.20	3.57	5,627	56		1.97	-1.1413	-1	20
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	7.87	15.38	699	13		7.54	-1.4170	-1	10
PR-4-02-2100	Average Delay Days - Total - POTS	2.50	4.00	179	4	3.63	1.84	SS	NA	15
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.72	7.69	699	13		3.64	-2.0248	-2	5
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.43	0.00	699	13		1.83	1.6086	0	5
PR-6-01-2100	% Installation Troubles within 30 days - POTS	17.58	16.07	1,502	56		5.18	0.0755	0	15
MR Maintenance & Repair										
		Diff.								
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79		2,267			98.3060	-2	2
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	159.22		529			159.2212	NA	0
Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	22.96	21.43	318	28		8.29	0.0864	0	10
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	12.00	0.00	25	12		11.41	0.5359	0	10
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.73	14.47	318	28	11.60	2.29	-2.1890	-2	5
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	12.92	8.54	25	12	14.10	4.95	0.9786	0	5
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	61.85	87.50	249	8		17.45	-2.0104	-2	5
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	31.73	37.50	249	8		16.72	-0.7485	0	5
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	6.02	25.00	249	8		8.55	-2.2895	-2	5
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	4.45	0.00	1,910	1		20.63	SS	NA	0
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	1.92	100.00	52	1		13.86	SS	NA	0
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	19.18	18.22	1,910	1	17.71	17.72	SS	NA	0
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	5.75	12.27	52	1	7.01	7.07	SS	NA	0
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	80.54	NA	1,398	NA			NA	NA	0
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	57.80	NA	1,398	NA			NA	NA	0
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	13.81	NA	1,398	NA			NA	NA	0
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	9.02	7.50	2,305	40		4.57	0.0211	0	10
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		99.99		77,269,979				0	5
									Totals	
									-16	204
									-0.471	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Dec-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		95.83		24		0	2	0.000	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		16.67		6		-2	2	-0.056	-0.154
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		122		0	5	0.000	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.07		3,075		0	2	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		98.72		3,052		0	2	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		96.41		3,061		0	2	0.000	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	2.67	2.00	6	3	0.00	SS	NA	0	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	75.00	100.00	4	1	48.41	SS	NA	0	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	75.00	66.67	4	3	33.07	SS	NA	0	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	24	3	0.00	SS	NA	0	0.000
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	50.00	0.00	8	4	30.62	SS	NA	0	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		NA		NA		NA	0	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	5.33	NA	3	3.00	SS	NA	10	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		93.18		44		-1	10	-0.141	-0.250
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	9.53	NA	724	NA		NA	NA	0	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	NA	6.67	NA	45	45.00	SS	NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	3.48	101.79		2,267		98.3060	-2	2	-0.056
Totals										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	57.38	NA	4	NA	9.07	NA	NA	0	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	7.08	14.29	2,232	21	5.62	-1.5736	-1	5	-0.070
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	2.70	100.00	37	2	11.77	SS	NA	0	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	17.99	8.19	2,232	21	17.07	3.74	3,5401	0	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	5.57	22.57	37	2	7.29	5.29	SS	NA	0
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	76.44	86.96	191	23	9.37	0.8678	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	54.09	50.00	1,612	2	35.26	SS	NA	0	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	9.01	0.00	2,309	26	5.65	1.3582	0	10	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
Totals										
								-6	71	-0.324

"NA" - no activity "UD" - under development "SS" - Small Sample

Totals

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

TRUNKS

Dec-2010

OR		Ordering		Performance		Observations		Perf.		
		CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunk		100.00				1		0	5	0.000
OR-1-13-5000 % On Time Design Layout Record		NA				NA		NA	0	0.000
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=		100.00				1		0	5	0.000
OR-2-12-5020 % On TimeTrunk ASR Reject		NA				NA		NA	0	0.000
PR		Provisioning		FP						
PR-4-07-3540 % On Time Performance - LNP only			97.61		1,631			0	20	0.000
PR-4-15-5000 % On Time Provisioning - Trunks			NA		NA			NA	0	0.000
PR-5-01-5000 % Missed Appointment - Facilities		NA	NA	NA	NA			NA	0	0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days		NA	NA	NA	NA			NA	0	0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days		NA	NA	NA	NA			NA	0	0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		NA	NA	NA	NA			NA	0	0.000
MR		Maintenance & Repair								
MR-4-01-5000 Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	0	0.000
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA			NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA			NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA			NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA			NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	0	0.000
NP		Network Performance								
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months			NA					NA	0	0.000
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months			1.00					-2	10	-0.190
"NA" - no activity "UD" - under development "SS" - Small Sample Totals								-2	40	-0.190

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL						Dec-2010	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
PO-1-06	Mechanized Loop Qualification - EDI				-				
PO-1-06	Mechanized Loop Qualification - CORBA				-				
PO-1-06	Mechanized Loop Qualification - Web GUI				-				
PO-2-02	OSS Interface Availability - Prime - WPTS		-						
PO-2-02	OSS Interface Availability - Prime - EDI	-		-					
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-						
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-					
ORDERING									
2	% On Time Ordering Notification	-	-	-	24,226	\$0	\$0		\$24,226
OR-1-02	% On Time LSRC - Flow Through	-	-	-					
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl				24,226				
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops				-				
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split				-				
OR-1-12	% On Time FOC					-			
OR-1-13	% On Time Design Layout Record					-			
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)					-			
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops				-				
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split				-				
OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-					
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						-		
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale						-		
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale						-		
PROVISIONING									
3	Installation Performance	\$23,208	\$0	\$11,633	\$27,557	\$0	\$0		\$62,399
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-		2,195					
PR-4-02	Average Delay Days - Total	-	-	-					
PR-4-02	Average Delay Days - Total - 2W Digital				-				
PR-4-02	Average Delay Days - Total - 2W xDSL Loop				-				
PR-4-02	Average Delay Days -Total -Line Share/Split				-				
PR-4-04	Missed Appointments -Dispatch	-	-	3,731					
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale				-				
PR-4-04	Missed Appts - Disp - Line Share/Split				-				
PR-4-05	Missed Appointments - No Dispatch	23,208		5,707					
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale				-				
PR-4-05	% Missed Appt -No Disp -Line Share/Split				-				
PR-4-14	% Completed On Time - 2W xDSL Loops				27,557				
PR-4-15	% On Time Provisioning - Trunks	-	-	-		-			
PR-6-01	Installation Troubles w/in 30 Days		-	-		-			
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale				-				
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				-				
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split				-				
PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale						-		
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						-		
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale						-		
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale						-		
PR-4-02	Average Delay Days - Total -UNE/Resale						-		
PR-5-01	% Missed Appointment - Facilities -UNE/Resale						-		
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale						-		
PR-6-01	% Installation Troubles within 30 days -UNE/Resale						-		
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale						-		
PR-4-01	% Missed Appointment - FP - Total - EEL						-		
PR-4-02	Average Delay Days - Total - EEL						-		
PR-9-01	% Open Orders in a Hold Status >30 Days -EEL						-		
PR-4-01	% Missed Appointment - FP - Total - IOF						-		
PR-4-02	Average Delay Days - IOF						-		
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF						-		
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
5	Hot Cut Performance		-						\$0
PR-6-02	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
PR-6-02	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
PR-6-02	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-						
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-						
PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE									
6	Maintenance Performance	\$ 8,703	\$27,850	\$5,707	\$20,138	\$0	\$0		\$62,398
MR-3-01	Missed Repair Appointments - Loop - Bus.	-		-					
MR-3-01	Missed Repair Appointments - Loop - Res.	-		-					
MR-3-01	Missed Repair Appointments - Loop		27,850						
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale				-				
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops				20,138				
MR-3-01	% Missed Repair Appointment -Loop -Line Share/Split				-				
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops				-				
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops				-				
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split				-				
MR-4-08	Out of Service >24Hrs. - Bus.	8,703		5,707					
MR-4-08	Out of Service >24Hrs. - Res.	-		-					
MR-4-08	Out of Service >24Hrs. - Total	-	-	-		-			
MR-5-01	% Repeat Reports within 30 Days		-	-		-			
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				-				
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split				-				
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale						-		
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale						-		
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale						-		
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale						-		
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale						-		
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale						-		
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						-		
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$27,393			\$27,393
8	Collocation							\$0	\$0
NP-2-01/2	% OT Response to Request for Collocation - Total							-	
NP-2-05/6	% On Time - Physical Collocation - Total							-	
NP-2-07/8	Average Delay Days - Total							-	
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							-	
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days							-	
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							-	
Month Total		\$31,911	\$27,850	\$17,340	\$71,922	\$27,393	\$0	\$0	\$176,416

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	2	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	3	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-100% % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
DR-10-02-100% % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D	100.00	3,085	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days afte	100.00	9,321	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	90.91	11	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	96.00	25	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	NA	NA
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	NA	NA		NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	40.00	0.00	20	2	36.33	SS	NA
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	100.00	18.18	1	11	0.00	SS	NA
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	NA
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	8.33	38.00	9	3	14.70	SS	NA
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	NA	NA	NA	NA		NA	NA
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	NA	NA	NA	NA		NA	NA
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	NA	NA	NA	NA		NA	NA
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	29.41	85.71	17	7	20.46	SS	NA
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	20.00	100.00	10	1	41.95	SS	NA
PR-4-02-3510	Average Delay Days - Total - EEL	9.00	3.00	2	1	11.31	SS	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	44.44	0.00	9	1	52.38	SS	NA
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	100.00	NA	1	NA		NA	NA
PR-4-02-3530	Average Delay Days - IOF	45.00	NA	1	NA	0.00	NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	2400.00	NA	1	NA		NA	NA

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	NA	NA
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	9.62	NA	3	NA	0.00	NA	NA
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	0.90	0.00	10	5	5.22	SS	NA
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA		NA	NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA		NA	NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	NA
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	NA
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	7.69	0.00	13	7	12.49	SS	NA
"NA" - no activity "UD" - under development "SS" - Small Sample								Total
								10

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Dec-2010

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	97.01	2,006	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2010	83.88	242	203	OCT-2010	83.88	242	203
NOV-2010	94.38	338	319	NOV-2010	93.82	340	319
DEC-2010	82.24	304	250	DEC-2010	83.28	299	249
Overall	87.33	884	772	Overall	87.51	881	771

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2010	99.73	376	375	OCT-2010	99.73	376	375
NOV-2010	98.18	440	432	NOV-2010	98.18	440	432
DEC-2010	98.84	344	340	DEC-2010	98.84	344	340
Overall	98.88	1,160	1,147	Overall	98.88	1,160	1,147

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2010	85.52	359	307	OCT-2010	95.92	319	306
NOV-2010	95.04	242	230	NOV-2010	95.04	242	230
DEC-2010	81.30	262	213	DEC-2010	81.30	262	213
Overall	86.91	863	750	Overall	91.01	823	749

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	32	100.00	28
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	NA		NA	
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	0.79	202	1.05	246
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	1	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA	\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3	\$ -
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Total Market Adjustment	\$ -
UNE Platform allocation 31.43%	\$ -
UNE Loop allocation 47.14%	\$ -
Resale allocation 7.14%	\$ -
DSL allocation 14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Dec-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.452	\$ 290,683	
Unbundled Network Elements - Loop	-0.188	\$ -	
Resale	-0.471	\$ 70,869	
Digital Subscriber Lines	-0.324	\$ 42,041	
Trunks	-0.190	\$ -	
Mode of Entry Total			\$ 403,593
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 24,226	
3 Installation Performance		\$ 62,399	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 62,398	
7 Final Trunk Groups Blocked		\$ 27,393	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 176,416
Individual Rule Payments:			\$ 8
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 580,017

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.